

## Privacy Policy – G.E.T. Healthy Solutions

At G.E.T. Healthy Solutions we are committed to providing quality services and protecting your privacy. This policy outlines our ongoing obligations to you in respect of how we manage your personal information. We are bound by the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth). These principles govern how we collect, use, disclose, store, and secure personal information, and how individuals may access and correct personal information held by us. A copy of the APPs is available from the Office of the Australian Information Commissioner at [www.oaic.gov.au](http://www.oaic.gov.au).

### 1. What is Personal Information and why do we collect it?

Personal Information is information or an opinion that identifies an individual. The types of personal information we may collect include:

- Names
- Email addresses
- Phone numbers
- Other contact details

We may collect this information in various ways, including through:

- Direct communication (e.g., phone, email, or online forms)
- Our website: [www.gethealthysolutions.net](http://www.gethealthysolutions.net)
- Publicly available sources
- Cookies and tracking tools
- Third-party sources (with appropriate consent)

We collect your personal information for the primary purposes of:

- Delivering our services
- Communicating with you
- Providing updates and marketing
- Improving user experience

We may also use your information for secondary purposes related to the primary purpose, where you would reasonably expect such use or disclosure.

### 2. Anonymity and Pseudonymity

Where lawful and practicable, you have the option of not identifying yourself or using a pseudonym when dealing with us. However, this may limit our ability to provide certain services.

### 3. Sensitive Information

Sensitive Information, as defined under the Privacy Act, includes information or opinions about your:

- Racial or ethnic origin
- Political opinions
- Religious or philosophical beliefs
- Trade union or professional memberships
- Criminal record
- Health information

We only collect and use sensitive information:

- With your consent, or
- Where required or authorised by law, and
- For the purpose for which it was collected or a directly related secondary purpose

### 4. Third Parties

Where reasonable and practicable, we will collect your personal information directly from you. In some cases, we may receive personal information from third parties. In these instances, we will take reasonable steps to ensure you are aware of the information provided to us.

## 5. Use of Cookies and Tracking

Our website may use cookies to improve user experience and analyse traffic. Cookies do not collect personally identifiable information unless you have already provided it. You may disable cookies via your browser settings, though some features of the site may not function properly.

## 6. Disclosure of Personal Information

Your personal information may be disclosed:

- To third parties where you have provided consent
- Where required or authorised by law

We do not sell or rent your personal information to third parties.

## 7. Security of Personal Information

We take reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification, or disclosure. When your personal information is no longer needed for its original purpose, we will take reasonable steps to destroy or permanently de-identify it. However, we may retain client information for a minimum of seven (7) years as required for recordkeeping and compliance purposes.

## 8. Access to and Correction of Your Personal Information

You have the right to access the personal information we hold about you and request corrections if it is inaccurate or out of date. To request access or correction, please contact us in writing (see contact details below). We may require verification of your identity before processing your request. We do not charge a fee to process access requests, but a reasonable administrative fee may apply for copies of information.

## 9. Maintaining the Accuracy of Your Information

It's important that your personal information is accurate and up to date. Please let us know if your details change, so we can continue to provide you with the best possible service.

## 10. Privacy Policy Updates

This Privacy Policy may change from time to time and will be made available on our website.

## 11. Complaints and Enquiries

If you have any questions, concerns, or complaints about how we handle your personal information, please contact:

G.E.T. Healthy Solutions

Email: [geths123@gmail.com](mailto:geths123@gmail.com) / Mobile: +61 419 852 475

We take privacy concerns seriously and will respond promptly to any issues raised.

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